



PARMITER'S SCHOOL

FOUNDED 1681

Headmaster: Mr M Jones BA MEd

16 November 2023

Dear Parent/Carer

Important Information re Chromebooks (Year 9)

We are writing to remind you that your child's Chromebook repair scheme and warranty ends in September 2024. We wanted to give as much notice as possible so you can consider your options, which are explained below. **You do not need to do anything yet**, this letter is just for information and we will write to you again in January.

From September 2024, your child's devices will no longer be repaired under the repair scheme. Whilst under this scheme, students can take their broken/faulty Chromebook to the Network Resources team who will send it for repair and loan them a Chromebook until it is returned.

Chromebooks now play a key role in your child's learning and, over the last few years, our curriculum and lesson planning has been adapted to make the most of Chromebook use in lessons.

The options available from September 2024 are detailed below:

- **Option 1: Purchasing a new device via Freedom Tech with a 2-year warranty and repair service and trade in your current device**

The portal for ordering a new Chromebook will open in May 2024 (more information to follow in the new year). At present, repayments are around £15 per month over a 2 year period if you trade in your current Freedom Tech Chromebook.

Your child's current device will provide them with all the functionality they need for GCSE. However, these Chromebooks are now well-used and so we are offering the option to invest in a new device.

In addition to a new Chromebook, you will be offered a 2 year repair service and warranty. If the device breaks, students will be loaned a Chromebook whilst their device is being fixed.

Please note, the school will support students who are looked after, in receipt of Pupil Premium funding or belong to a family with three or more children at the school.

- **Option 2: Purchase your own Chromebook (no other devices are acceptable) and insurance. An additional £30 licence fee** will need to be paid to the school to add the device to our school domain.

With this option, you will be responsible for any repairs to the Chromebook and for managing any technical issues. The school is unable to guarantee loan Chromebooks during any period of repair.

- **Option 3: Keep the current Chromebook**

Students can continue to use their current Chromebook, although having been used significantly during Key Stage 3 the devices are now more vulnerable to breakage and/or developing a fault.

Nemo sibi nascitur:

Our values of community, aspiration and opportunity enable every individual to grow and flourish

Please note: Chromebooks can only be ordered at specific times during the academic year (portals open in May and October), so it may not be possible to immediately order a replacement if the current device develops a problem. Unfortunately, we do not have a bank of spare devices to loan in this eventuality but you can, of course, invest in your own Chromebook as per Option 2.

Next steps

At the moment, **you do not need to do anything**.

In January, we will send out a Google Form asking parents/carers to register their intentions by choosing from one of the options detailed above. We will also be able to confirm the pricing and specification details for Option 1 at this time.

As always, please feel free to look at last year's [FAQ document](#) or contact the school:

- For enquiries about financial support, please email finance@parmiters.herts.sch.uk
- For technical enquiries, please email chromebooks@parmiters.herts.sch.uk
- And for all other enquiries, please email admin@parmiters.herts.sch.uk

Yours sincerely



Mr A Baker
Assistant Headteacher



Mr J Whitehouse
Director of Finance