

6 May 2026

Dear Parents and Carers

Deprovisioning of Year 11 Chromebooks

On **Thursday 2 July 2026**, the Network Resources team will deprovision the Chromebooks owned by our Year 11 students from our school management system. Chromebooks purchased via the Freedom Tech or EDDE portals are considered 'owned' once the relevant company has notified us that all payment contributions have been received in full.

The deprovisioning process involves wiping the Chromebook, so students will need to transfer any files held locally on the device to alternative storage beforehand. Once deprovisioning has been completed, and if continuing their education at Parmiter's, students should login to their device with a personal Google account **before** adding their school account. Logging in with a personal account first will ensure that the device does not automatically enrol on the school chromebook management system.

Should you wish for this device to be available for use by a sibling who will be attending Parmiter's in Years 7 to 11, please advise us by emailing chromebooks@parmiters.herts.sch.uk by **Wednesday 1 July 2026**. Due to our legal safeguarding obligation, we cannot allow students in Years 7 to 11 to use unmanaged chromebooks in school and reprovisioning will require the purchase of a new £30 licence by the parent/carer.

All Chromebooks purchased via the Freedom Tech or EDDE portals included a repair service and repair claims can still be made directly until the expiry date of your specific contract.

In order to raise a repair request, please follow the relevant link below:

Lenovo chromebooks - <https://portal.valutechservices.co.uk/newsystem/newprocess/>

Asus chromebooks - <https://eu-rma.asus.com/uk>

If you have any questions about this process, please email chromebooks@parmiters.herts.sch.uk.

Kind regards

Network Resources Team